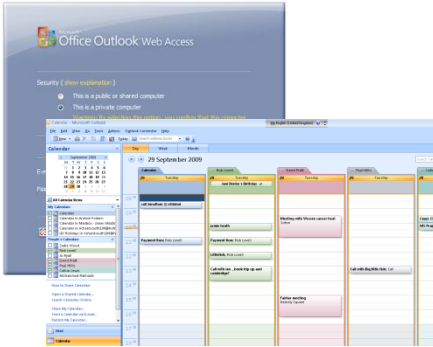




Cloudserve Hosted Microsoft Exchange®

If you're looking for a secure, reliable email platform for your business, hosted Microsoft Exchange® presents the perfect solution. Hosted Exchange® lets organisations both large and small reap the benefits of using Exchange in conjunction with Outlook, but without having to invest in costly internal infrastructure. Share your calendars, contacts, setup complex mail setups and use your BlackBerry!



Microsoft Exchange is the world's foremost business email system, enabling communication and collaboration for many of the biggest global organisations. Microsoft Exchange 2007 enhances company productivity through numerous advanced features, such as real-time-synchronised email, files, calendars and contacts; mobile access on handheld devices; advanced web mail; shared calendars that let employees see colleague availability to schedule meetings, book conference rooms and plan projects; shared task lists that allow 'to do' lists to be created and assigned, then shared with team members; synchronised contacts which guarantee your personal address book will never be lost or misplaced, either on your PC or your mobile phone.

Key benefits

Exchange email is stored centrally on managed servers across multiple data centres, providing redundancy and fast connectivity from wherever you are. This gives users access to their email, calendar, contacts and shared files by a variety of means, including Outlook™ and Outlook Web Access (OWA), both of which are provided for free. Our Exchange Pack lets you start using MS Exchange with minimum investment in terms of time and money - simply add users as your needs grow. Account configuration and management is achieved via an easy-to-use control panel. Migration from your existing provider is simple – our consultants will guide you through it step by step to ensure the process is swift and painless.

Economical

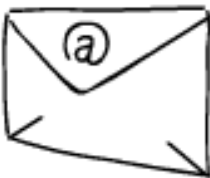
We pass on the economies of scale we enjoy to provide an enterprise class email platform at a per-user cost that's far lower than maintaining, deploying and supporting it in-house.

Simple and flexible

Hosted Exchange makes business email available simply, immediately and with complete flexibility. The user experience is identical to using a locally installed application. Hosted Exchange comes with a simple yet powerful interface, allowing you to control your email policies, create accounts, edit public folders, set up mailbox sizes and more.

To use, you simply setup an account with, create your mailboxes and download a setup wizard which will connect your copy of Outlook or Entourage to our environment, allowing you full access at lightning speed.

Hosted Exchange takes away the headaches of building and maintaining an email platform yourself, delivering you a first class email service on demand.



Anywhere Access

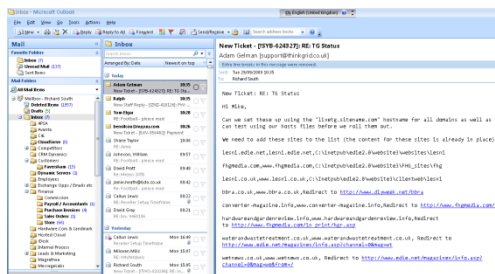
The SaaS model also allows you to access applications like Hosted Exchange from anywhere, whether you're at home, in the office, on the move or anywhere else with an internet connection.

Enhanced security

With enhanced security, automated and timely installation of anti-virus, security patches and other software updates, you will be able to fully focus on your core businesses rather than worry about maintaining your IT

Reliability and performance

Our state-of-the-art grid infrastructure provides unparalleled email performance., and we back our promise of always-available services with concrete SLAs that ensure we stick to our word.



Enterprise class email for less

Features

- 1, 2 or 4GB mail storage
- Free copy of Outlook 2007
- Anti-virus filtering
- MX Logic anti-spam
- Optional BlackBerry / Active Sync
- Powerful control panel
- 99.99% uptime guarantee

Detailed features

Aggregateable Storage

Our Exchange mail includes a generous amount storage, which can be pooled amongst your users, enabling you to save more of your critical business correspondence.

Full licensed copy of Microsoft Office Outlook 2007 or Entourage 2008

Our hosted Exchange service includes a free copy of Outlook 2007 or Entourage 2008 for all mailbox users in your company. This is a major advantage for hosting versus in-house Exchange 2007, which no longer includes Outlook 2007.

Full functional mailbox available through OWA

Outlook Web Access 2007 allows you to connect on the move and have full access to your mailbox, calendar and more from any browser.

Support For BlackBerry, Windows Mobile ActiveSync

Get your work done anytime, anywhere. Synchronise your email messages, schedules, contact information and task lists with your iPhone, Windows Mobile device or BlackBerry.

Aliases, Distribution Lists, External Contacts and more

Enjoy the rich functionality features such as free email aliases, Distribution Lists, Public Folders, External Contacts and Auto-Forwarding.



+44 (0)20 3393 3930

www.cloudserve.co.uk

Cloudserve Hosted Microsoft Exchange ®

Hosted Exchange 2007

- 1, 2 or 4GB mailbox store
- Public folders
- Free Outlook 2007
- Outlook Web Access
- Anti-virus and anti-spam
- Shared contacts
- Management and backup
- Managed security
- Simple monthly contract

Add-on features

Add, change or customise your email accounts either at initial setup or at any time you wish.

- Additional Exchange users
- PoP 3 email account users
- Multiple Domains
- Additional mailbox storage
- BlackBerry mobile users
- Active Sync and iPhone users
- Company wide disclaimer

Migrations without downtime

If you're looking to enable Exchange for your organisation, or are receiving sub-standard service and reliability from your existing provider, you can easily move to our Exchange platform.

Our consultants can provide you a simple step-by-step guide on how to move your email, helping ensure that migrations are fast and painless whether you're moving from an existing Hosted Exchange provider, Small Business Server or from POP3 email.

The Cloudserve Platform

Our cloud computing platform is built to offer a wide range of hosted business services. Delivering these services to a guaranteed availability requires an infrastructure that's versatile, scalable and highly resilient.

There are 5 logical layers involved in our infrastructure stack, which enable real services to be deployed and managed. Each layer can be adapted and expanded to encompass new technologies and solutions, whilst ensuring there's a simple way of provisioning, managing and billing.

Intelligence Abstraction

In its basic form, the brains behind creating and delivering services and resources.

Operating System

Operating systems are stretched over the vast set of server resources allocated to them.

Virtualisation Layer

Virtualisation and clustering are two ways of generating pools of resources from which services can be deployed and launched.

Storage

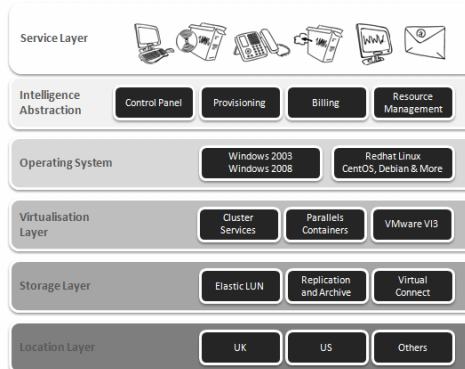
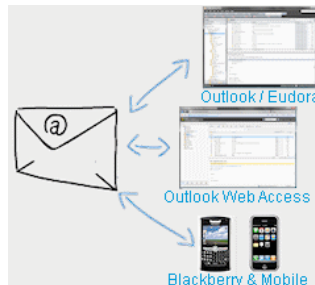
No data is stored on servers or blades. Instead, all data is stored on Storage Area Networks (SANs). These high powered enterprise devices allow for roll backs, secure access and replication across sites for redundancy.

Locale

Our points of presence in data centres around the world, delivering high speed access wherever you are in the world.

Powerful Control Panel

- Manage users/companies and groups
- Disk space and mailbox storage limits
- Bandwidth and mailbox deliver limits
- Manage protocols: Outlook MAPI/OWA/RPC over HTTP/IMAP/POP3/SMTP
- Distribution lists
- Mail forwarding, auto responders
- Shared calendars, plus multiple calendars for individuals (eg. work & personal)
- Full shared folders
- Manage mobile access (Windows Mobile, iPhone, BlackBerry etc)
- Support for multiple emails and aliases
- Personal contact information management



**Dramatically
reduce
costs and
enjoy
enhanced
functionality**

Features Continued...

Spam defence and virus protection

Each Exchange mailbox is protected from the threat of spam and viruses by our integrated security platform. Each mailbox comes with its own, fully configurable online quarantine, to prevent harmful messages reaching your computer whilst ensuring you never miss any important mail.

Remote backup solution

Hosted Exchange can be part of your business's disaster recovery plan. Because we host your email off-site in a secure location, you can continue to communicate with your clients in the event of a disaster.

Public folders for storing documents and/or emails Public folders are shared company folders that allow staff to collaborate using shared contacts, calendars and task lists to maximise productivity

Benefits

- Cost savings
- Latest Exchange 2007 services
- Management time saved
- Full multi-tier control panel
- Mobile device support
- Disaster Recovery / Business Continuity built in

Key Use Scenarios

- Hardware refresh
- IT cost saving
- Mobile working
- In-house SBS/Exchange upgrade
- Overstretched IT management